

Exam 70-271 study material

Made available by ExamsKing.com



Free 70-271 Exam Preparation Questions

Exam 70-271: Supporting Users and Troubleshooting a MS Windows XP OS

Question: 1

You are the help desk support staff for a houseware manufacturer who uses WinXP as the mainstream desktop OS. You are running WinXP on your own computer too. You need to replace a file that is in use by Windows. Which of the following is a valid and efficient method, given the fact that you are NOT running FAT32 on your 8GB IDE drive?

- A. Start the computer with an MS-DOS boot disk to replace the file
- B. Perform a parallel installation of Windows
- C. Run System File Checker
- D. Run ntdsutil

Answer: B

Explanation:

According to Microsoft KB: If you need to replace a file that is in use by Windows, you typically must use one of the following methods: Start the computer with an MS-DOS boot disk to replace the file if your computer uses the File Allocation Table (FAT) file system on the boot partition. Perform a parallel installation of Windows if the boot partition uses the Windows NT file system (NTFS)

Question: 2

You are the help desk support staff for a houseware manufacturer who uses WinXP as the mainstream desktop OS. You have configured your WinXP computer to use ASR. What does ASR stand for?

- A. Automated System Recovery
- B. Automatic Software Recovery
- C. Automated Software Recovery
- D. Assymetric System Recovery

Answer: A

Explanation:

ASR = Automated System Recovery. According to the Microsoft KB: The Automated System Recovery (ASR) feature enables users to create a set of floppy disks that can be used to automate the process of recovering a failed system.

Question: 3

You are the help desk support staff for Company.com. Company.com uses WinXP as the mainstream desktop OS. You are installing WinXP on one of your newly purchased PC. During Setup, you want to run without ACPI. What function key should you press?

- A. F5
- B. F6
- C. F7
- D. F2
- E. F10

Answer: C

Explanation:

According to the Microsoft KB: During Windows XP Setup, you can use various function keys to activate certain features and commands. The following list details the current functions keys, what they do, and when you can use them: Three keys can be used when Setup is loading and when you are prompted to press the F6 function key to install third-party small computer system interface (SCSI) and host controller drivers:

F5 - For computer type or hardware abstraction layer (HAL) selection F6 - To install third-party SCSI and host controller drivers F7 - To run Setup without Advanced Configuration and Power Interface (ACPI). When the "Welcome to Setup" screen is displayed, the following function keys can be used: F2 - To automatically start the Automated System Recovery (ASR) process.

Note:

With a Beta 2 version, you must use the F5 key when prompted for ASR. F10 - To bypass the menu screens and to load the Recovery Console

Question: 4

You are the help desk support staff for Company.com. Company.com uses WinXP as the mainstream desktop OS. You are installing WinXP on one of your newly purchased PC. During Setup, you want to run the ASR process.

When should you do so?

- A. At any time during the setup process
- B. When you are prompted to press the F6 function key to install third-party small computer system interface and host controller drivers F7
- C. When you are selecting the HAL
- D. When you load the Recovery Console
- E. When the "Welcome to Setup" screen is displayed

Answer: E**Explanation:**

According to the Microsoft KB: During Windows XP Setup, you can use various function keys to activate certain features and commands. The following list details the current functions keys, what they do, and when you can use them: Three keys can be used when Setup is loading and when you are prompted to press the F6 function key to install third-party small computer system interface (SCSI. and host controller drivers:

F5 - For computer type or hardware abstraction layer (HAL. selection F6 - To install third-party SCSI and host controller drivers F7 - To run Setup without Advanced Configuration and Power Interface (ACPI. When the "Welcome to Setup" screen is displayed, the following function keys can be used: F2 - To automatically start the Automated System Recovery (ASR. process.

Note:

With a Beta 2 version, you must use the F5 key when prompted for ASR. F10 - To bypass the menu screens and to load the Recovery Console

For complete [Exam 70-271 Training kits and Self-Paced Study Material](http://www.examsking.com/70-271.html)

Visit:

<http://www.examsking.com/70-271.html>



www.examsking.com



For Latest 70-271Exam Questions and study guides- visit- <http://www.examsking.com/70-271.html>